



REAL COLORADO SOCCER

Recreational & Premier Rec

Refund Request Form

Real Colorado does not offer refunds, credits or fee transfers for the recreational program with the strict exception of the following situations:

- a. If Real Colorado is unable to place your child on a team a full refund will be offered.
- b. If you move out of Douglas County prior to the start of the season for which you have registered, a refund minus a handling fee of \$20.00 for U8 and younger players or \$30 for U9 and older players will be honored.
- c. If before the 3rd scheduled season game your child is unable to finish the season due to a physician documented illness or injury, a refund minus a handling fee of \$20.00 for U8 and younger players or \$30 for U9 and older players will be honored.
- d. (Refund requests due to injury must be made within 2 weeks of injury or illness and must have a doctor's note.)
- e. Force Majeure: Real Colorado shall not be liable for any failure or delay in the performance of its duties or return of fees under this agreement to extent that such a failure or delay is caused by an event or circumstance beyond its reasonable control including, but not limited to weather, inability to conduct soccer activities at an appropriate soccer facility, forfeit from the opposition, acts of God, acts of war, government action, act of terrorism, epidemic, pandemic, natural disaster, or lock outs, civil disorder or other major upheaval. In such event, Real Colorado's duties and obligations under this agreement may be suspended and fees retained. In addition, Real Colorado may alter its season or calendar or provide alternative means of coaching or other soccer related services in its sole discretion.
- f. *While we will make an attempt, when possible, to place your child on another team to accommodate your schedule, refunds are not available due to scheduling conflicts.

*There will be no reimbursements of any kind on games or practices cancelled due to weather, acts of God or forfeits of opposing teams.

*Late payments and payment plan fees are non-refundable.

Recreational & Premier Rec refunds granted are subject to a handling fee of \$20.00 for U8 and younger players or \$30 for U9 and older players except for those cases where REAL cannot place a child.

If your refund request meets the above criteria, please complete the following information and email or fax it to the REAL Office. All information is required to process your refund. Incomplete requests will not be processed.

Date of request: _____ Competitive _____ Recreational _____ Season _____

Child's First Name: _____ Child's Last Name: _____

Parent's First Name: _____ Parent's Last Name: _____

E-mail Address: _____

Address: _____

City: _____ State: _____ Zip: _____

Coach's Name: _____ Age Group: _____ Season: _____

Reason for Request:

1. Moving out of Douglas County a distance of 50 miles or more Date Effective: _____
2. Injury or Illness (Please attach Doctor's note): _____
3. Other _____ (attach detail note)

**Your refund will be processed in the same manner as your payment.

If your refund is denied, you will be given written notice.



Office Use only
Amt Paid
Amt. Refunded
Form of Refund: CC
Real Ck #
Credit to Acct
Date